

MAY 10 2019

Approved

REQUEST FOR AGENDA PLACEMENT FORM

Submission Deadline - Tuesday, 12:00 PM before Court Dates

SUBMITTED BY: Carla Hester **TODAY'S DATE:** May 6, 2019

DEPARTMENT: County Judge's Office

SIGNATURE OF DEPARTMENT HEAD:

REQUESTED AGENDA DATE: May 10, 2019

SPECIFIC AGENDA WORDING: Consideration of Earlier Termination Date of Friday, May 31, 2019 for Contract between Johnson County and WebTPA.

COMMENT: [Comm. Court voted on April 22, 2019 to terminate the contract with WebTPA, honoring the 90 day notice, with termination date of July 22, 2019. WebTPA has agreed to an earlier termination date.]

PERSON(S) TO PRESENT ITEM: County Judge Roger Harmon

SUPPORT MATERIAL: (Must enclose supporting documentation)

TIME: 5 mins.

ACTION ITEM: X
WORKSHOP _____

(Anticipated number of minutes needed to discuss item) **CONSENT:** _____

EXECUTIVE: _____

STAFF NOTICE:

COUNTY ATTORNEY: X

IT DEPARTMENT: _____

AUDITOR: X

PURCHASING DEPARTMENT: _____

PERSONNEL: _____

PUBLIC WORKS: _____

BUDGET COORDINATOR: _____

OTHER: Indigent Health

*****This Section to be Completed by County Judge's Office*****

ASSIGNED AGENDA DATE: _____

REQUEST RECEIVED BY COUNTY JUDGE'S OFFICE _____

COURT MEMBER APPROVAL _____ Date _____

MAY 3 '19 PM 5:28

April 29, 2019

Judge Roger Harmon
Johnson County
#2 Main Street, Johnson County Courthouse
Cleburne, TX 76033

Dear Judge Harmon,

We are in receipt of the letter dated April 23, 2019 informing us of the termination of our Administrative Services Agreement. We have also seen the article in the Cleburne Times review dated April 22nd where WebTPA was categorized as being non-responsive to calls and not paying claims timely. First, we sincerely regret that the situation has come to this point. However, we would like to be clear that we understand that the County initiated the hold on claims payments which ended up running from October 2018 through March 2019 based on changes in the County's bank account and requirement of a new contract. We also would like to assert that we were able to quickly clear all check runs within a few weeks' time between late March and early April once the contract terms and banking set up was confirmed by the County.

Based on the above status, we agree with and accept the County's request to terminate our contract. We would like to offer to waive the 90 day notice requirement should the County wish to select an earlier termination date prior to July 22, 2019. We are committed to making the transition smooth and seamless for the County and are willing to take your direction as to the timing that best suits your needs.

Please advise myself or Joe Pascullo in writing if you wish to proceed with an earlier termination date; otherwise, we'll continue processing and finalizing claims until July 22, 2019. Thank you!

Sincerely,



Lisa Tranberg
Vice President, Account Management - WebTPA

Cc: Shelly Bone, Indigent Health
Joe Pascullo, Chief Operating Officer, WebTPA